

# Cleeve Hill.

Situated in the heart of Downend, close to the shops and amenities, Cleeve Hill is home to five residents with learning disabilities.

The home caters for a range of complex needs including physical disabilities, visual and auditory impairments, diabetic needs and communication needs.

Currently all residents at Cleeve Hill are over the age of 60.

## Facilities

Cleeve Hill is a bungalow, fully accessible for wheelchair users. The home consists of:

- Five bedrooms
- One lounge/dining room
- Kitchen
- One bathroom, fully adapted to service users' needs
- Laundry room
- Medication room
- Large garden with patio area.

The home is fully accessible for wheelchair users with facilities including hoists, hi-low bath and profiling beds.

## Staff

The house has a well-established staff team with many members of staff remaining from the time the home opened.

There are 10 staff at Cleeve Hill, including the Home Manager Alda, who was previously the ATL at the home. Many staff have, or are working towards, the NVQ Level 3 qualification.

The home has a positive CQC report.

## Service at a glance

Type of service: Residential

Number of beds: 5

Location: Downend, South Glos

## Get in touch

[referrals@milestonetrust.org.uk](mailto:referrals@milestonetrust.org.uk)

0117 970 9362

Inspected and rated

Good



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Staff provided a caring service to people and respected and promoted their dignity. People received a service that was based on their personal needs and wishes. Changes in people's needs were quickly identified and their care amended to meet their changing needs. The service was flexible and responded very positively to people's requests.

CQC Inspection, February 2019

## Activities

Residents at Cleeve Hill go out for activities in the community throughout the week. The home also organises activities such as singing, crafts, puzzles and going out for lunch. On Friday afternoon there is a music therapy session that takes place in the house; everyone tries different instruments and has lots of fun.

The home has a large garden which the residents enjoy spending time in. One of the residents grows vegetables here which the home use to make delicious food.

The home is situated just metres away from the shops of Downend and good bus routes serve the area.

There is also a house vehicle and residents enjoyed going out to the beach, into Bristol and to 'Golden Oldies' singing sessions. Residents choose which activities they wish to take part in.

