

# Greengates.

Greengates provides nursing care and support for 15 people with enduring mental health needs. The home also provides a small specialist service for people with Huntington's disease.

Staff at Greengates support people to maintain their skills, helping residents to lead a life which is meaningful to them.

## Facilities

The home consists of:

- Two lounges
- Two dining rooms
- Three bathrooms
- Kitchen
- Two laundry rooms
- 15 bedrooms, seven of which have ensuite facilities
- An activity/training room

Two of the bedrooms have disabled access.

There are large gardens to the front and rear of the house.

## Activities

The home has two Activity Co-ordinators who facilitate activities for residents. Residents have a variety of interests and hobbies including socialising, shopping and gardening.

Local shops and amenities are within walking distance and the home sits on good bus routes.

Greengates is involved with Expressions, the creative arts programme at Milestones Trust and residents regularly exhibit their work. Several groups run from the home, including singing, reading aloud and textiles groups.

## Service at a glance

Type of service: Residential

Number of beds: 15

Location: Filton, Bristol

## Get in touch

[referrals@milestonetrust.org.uk](mailto:referrals@milestonetrust.org.uk)

0117 970 9362

Inspected and rated

Good



“

Staff were extremely caring and supportive and demonstrated a good understanding of their roles in supporting people. There was a real commitment to ensure staff had the appropriate training to support people effectively.

CQC Inspection, June 2017

## Involvement in the home

Residents are encouraged to have an input into how the home is run. There is a choice of meals each day and residents help to cook dinner once a week. A resident's meeting is held every fortnight.

Service users also help to recruit new staff and are involved in the interviewing process.

## Person-centred support

Every resident has a keyworker team who they meet with regularly to devise a plan of care and support to meet their needs.

On a day-to-day level, staff provide support with personal hygiene, managing finances, attending appointments, decision making and emotional and mental health support.

A team of experienced staff are on hand 24-hours a day. There are six qualified mental health nurses amongst the staff team, two of whom have completed training in Huntington's disease.

All staff are trained in positive behavioural support.

