

Kilvie House.

Kilvie House nursing home is a large, spacious property, offering 24-hour nursing support for people with learning disabilities.

The home is situated in Kingswood and caters for eight residents with a range of complex physical needs and some mental health needs.

18 staff, including seven qualified nursing staff, are trained and experienced in a wide range of nursing care and cater for a range of needs including epilepsy, dietary and nutritional needs, mobility needs, PEG feeding and communication difficulties.

Facilities

Each resident at Kilvie House has their own large bedroom, several of which have en-suite facilities with specialist equipment.

There are two additional shared bathrooms, one with a shower trolley and one with a bath.

The home has a lift and a spacious layout, allowing easy access for wheelchair users.

There is a large kitchen and dining room and separate lounge areas. The different spaces in the home allow people some time apart from other residents should they want it.

Person-centred support

Currently, the residents at Kilvie House range in age from those in their 30s to those aged 80 plus.

Residents are encouraged to make their own choices as far as possible. Each bedroom is decorated differently to reflect each person's taste and personality.

Service at a glance

Type of service: Residential

Number of beds: 8

Location: Kingswood, Bristol

Get in touch

referrals@milestonetrust.org.uk

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Inspected and rated

Good



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Staff were proactive in recognising when a person was unwell and liaised with the GP and other health professionals. Relatives commended the staff on their ability to recognise when a person was not well and the actions taken to address this. The home continued to provide a caring service to people.

CQC Inspection, April 2017

Service users are asked to make their own daily decisions, for example which member of staff they would like to support them or which activities they would like to take part in.

Where a person is not able to tell staff what they want, staff involved family and friends in making decisions. The home updates an Activities Board each day. The board displays pictures of activities taking place that day, next to photographs of residents taking part in those activities. There is also a board displaying pictures of staff on duty each day.

The home is within walking distance of Kingswood High Street, making it very accessible for people to visit local shops, pubs and restaurants.

“We can support people to do what they want to do,” says the Home Manager, Josie. “For example, Marie likes live music and aromatherapy; Franks loves going out for a cup of tea and Guy likes to go to the pub.”

As well as activities in the home, such as cooking, arts and crafts, and bingo, many of the residents take part in community-run activities in the area including hydrotherapy, Dance Voice classes and activity holidays.

