

London Road.

London Road offers good quality, residential care for up to eight people. A large, recently redecorated home, it has excellent facilities and an Activities Co-ordinator offering one-to-one sessions as well as group activities.

Residents get on well and recently went on holiday together to a specialist outdoor activity centre. Their ages currently vary between 40 to 80 years old.

Staff are experienced in supporting people with mobility and sensory impairments, and have robust systems for communicating with people who do not use words.

Facilities

- Large, wheelchair accessible garden with patio, trees, shrubs and greenhouse
- Eight single bedrooms with washing facilities and shaver points
- Sunny conservatory
- Two toilets and two bathrooms, both with bath chairs and one with a walk in shower
- Activities room
- Parking for up to five cars
- House car (leased)
- Lift

The property is well located with good access to local bus routes, library, Kingswood shopping centre, churches and health facilities.

Making your own decisions

Service users are encouraged to make regular day-to-day choices and decisions, and to plan for life changes. Everyone has an essential lifestyle plan, and support plan and health action plan (written in accessible formats), to which they are encouraged to contribute.

Service at a glance

Type of service: Residential

Number of beds: 8

Location: Warmley, South Glos

Get in touch

referrals@milestonetrust.org.uk

0117 970 9362

Inspected and rated

Good



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The staff supported people's independence and encouraged them to take part in activities they valued. The staff were kind and caring. The engagement and communication we saw between people and staff was warm and positive. People went out often to see family and take part in a range of social events.

CQC Inspection, April 2018

Service users are encouraged and supported to be as independent as possible. This includes developing skills in all aspects of their life such as personal care needs, household chores and participating in the running of the home.

We have monthly service user meetings and people are also encouraged to attend the service user forum meetings at Milestones Trust. These form part of the structure and systems within the organisation to ensure a good standard of care and support is given.

We support people with various activities, both within the home and in the community. These may be on an individual basis or as part of a group. The Activities Co-ordinator helps people to organise these with staff support.

