

Mortimer House.

Mortimer House provides specialist care for older people with complex health needs. This includes people with learning disabilities, including those living with dementia and those with severe physical and sensory impairments.

We specialise in the care of people with Down's syndrome at all stages of their lives. We also specialise in the care of people with specific dietary needs, dysphagia and swallowing difficulties who require specific texture meals, weight management or PEG feeds.

We also support people with advancing dementia who have additional complex health needs such as mobility impairments, swallowing difficulties and additional health conditions. Staff are also trained to provide end of life care in a dignified and homely environment.

We have a close relationship with the local CLDT. Our GPs visit weekly and we have regular visits from other specialist care teams such as the Dementia Well-being Team and SALT. Our nurses are trained in all aspects of end of life care and we work closely with St Peter's Hospice.

Facilities

Mortimer House itself is a modern, purpose-built home offering spacious bedrooms with en-suite facilities for 28 people. There are two floors with lift access to the upper floor. The building is very wheelchair friendly and has an overhead tracking system for hoisting and accessible baths on each floor.

Each floor has a large dining room and separate lounges. The home has large secure garden areas with good level access to its gardens. The home is situated in the Kingswood area of Bristol, close to a variety of shops and community facilities.

Service at a glance

Type of service: Nursing Home

Number of beds: 28

Location: Kingswood, Bristol

Get in touch

referrals@milestonetrust.org.uk

0117 970 9362

Regulated by



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People were treated with dignity and respect. People received comfort and reassurance when needed. Staff used humour to engage people and help build positive relationships. Staff understood people's individual needs and preferences for care.

CQC Inspection, September 2018

Activities

Our service users are regularly enabled to visit local shops and cafes, all of which are within walking distance. For service users who are unable to use facilities outside the home, we arrange a variety of activities and services including:

- Film evenings
- Quizzes
- Entertainers
- Education services
- Podiatry
- Aromatherapy
- Reflexology
- Hairdresser

Residents, family and friends are invited to attend monthly meetings to discuss anything they would like to do or anything they are not happy about. As far as possible, residents decide how they want to be supported.

Staff

Mortimer House has a large, dedicated staff team who have been commended repeatedly by relatives to others.

The home has registered nurses on each shift who work with a team of care staff to provide care and activities to our residents. There is also a separate housekeeping and laundry team.

Our catering team provide a variety of meals to meet all residents' dietary needs and choices. The staff team are very aware of how important it is that your loved one is well looked after.

