

1986

Formation of the Trust

An inspired idea led by Bill Healing of Frenchay Health Authority in preparation of the closure of long stay hospitals.

Service development

Our first community home opens in Winterbourne and our first supported accommodation is provided at 806 Fishponds Road.

2000

Elysian Villas and Tramways

The two homes open to support people moving out of Hanham Hall Hospital.

Positive Behavioural Support

Work starts to incorporate PBS principles across services.

2004

Mayo House

Our first service opens specialising in supporting people whose behaviours challenge.

2008

8 Chestnut Road

Our first service aimed at younger adults with a learning disability opens.

2009

Expressions

Our first Expressions exhibition is held to showcase the creativity of the people we support.

Stepping Forward

Our day opportunities service starts in Bristol and South Glos, supporting people with learning disabilities to access their community.

2011

25th anniversary

We relaunch as Milestones Trust to celebrate.

Recovery Education Centre

Based at Easton Community Centre, the Recovery Education Centre is established and offers workshops and training on topics ranging from independent thinking skills to art.

Mortimer House

Our first purpose built care home for people with learning disabilities and dementia opens.

2014

Challenging Behavioural Needs

We create a separate CBN division to provide a support service to people who challenge.

Warmly Wheelers

A cycle scheme that enables people with additional needs to feel the excitement and empowerment of cycling launches.

2016

30th anniversary

We celebrate 30 years.

Year of the Volunteers

We reach the highest ever number of volunteers - 50 individuals and 42 corporate teams.

2018

'Outstanding' ratings

Two more services are rated as 'Outstanding' by the CQC: Vassall Road and Flaxpits House.

Good Food Charter

We launch our own food initiative, promoting healthy eating and sustainable, local food.

Volunteers

The pilot for the first IT coaching workshop led by volunteers from Lloyds Bank is held at Trust office.

Humphry Repton House

Frenchay and Southmead Care Trust take over the running of HRH, a care home specialising in dementia care.

1997

77 Gloucester Road North

A home specialising in supporting people with learning disabilities opens.

Person Centred Planning

We start work with internationally renowned leaders in the field, Francis Brown and Martha Leary, rolling out person-centred training across all LD services.

2005

Recovery Pathway

A service designed to support people with mental health needs with strategies for recovery and resilience develops across eight services.

2010

Recovery Hub

The mental health service opens, offering an alternative to hospital admission.

Art for Wellbeing

A mental health recovery group starts, focusing on skills in creative arts.

2013

Felix House

Our first home to offer focused mental health nursing support is acquired in Weston-super-Mare.

2012

CHIME

The recovery choir starts.

LEAD

A management leadership programme is introduced to all Trust managers.

Mortimer House

The first care home in the South West to achieve a Soil Association Gold Catering Mark award, spearheading our Focus on Food project.

Workplace Wellbeing Charter

Awarded for our commitment to the health and wellbeing of our workforce.

2015

Mayo House

Our first home to be rated as 'Outstanding' by the CQC.

Stibbs House

The short breaks service celebrates 20 years.

Nurse Development programme

We launch a training programme for nurses, helping them with professional development and career progression.

New services

Four new Supported Living services open - Claypool Road, Hunts Lane, Woodyleaze Drive and 98 Gloucester Road North.

2017

Supported Living

Awarded 'Outstanding' by the CQC, taking the total number of our services with the top rating to 11%, well above the national average of 2%.

One Trust, One Vision: getting it right for everyone

Our long-term restructuring programme begins, which will see a focus on supported living services, rather than residential.

2019

1990

Fairburn

Our first respite service opens.